



MOBIUZ

Color Shuttle

User Manual

Software for optimizing gaming monitor settings

V1.00

Copyright and disclaimer

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The screenshots and illustrations in this document are for reference only and may differ from the actual design.

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Servicing

Should you have any queries about the software after reading the document, visit the local website from [Support.BenQ.com](https://support.benq.com) for more support and local customer service.



Support.BenQ.com

Note

In this document, the steps needed to reach a menu are shown in condensed form, for example:
System > Information.

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Introduction

The **Color Shuttle** is a software utility that helps manage color settings easily to enhance your gaming experience.

With this software you can do the following:

Features

- Color setting exchange. You can apply color settings from trustworthy sources or share your color settings with others.
- An alternative way to adjust monitor color settings.
- Detection of the in-game screens and provide a set of optimized colors accordingly.

Note

Images and menu options in this document are for reference only and may look different according to different BenQ displays or the operating system of your device. The user interface may subject to change without prior notice.

System requirements

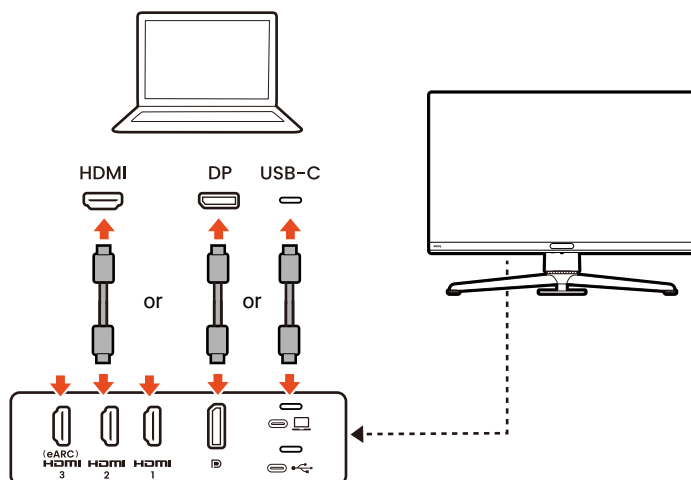
Item	Description
OS systems	Visit www.BenQ.com > Color Shuttle > Specifications for the latest information.
Compatible devices	BenQ EX series (MOBIUZ) gaming monitors Visit www.BenQ.com > Color Shuttle > Specifications for the latest information.

Setup

The software works only with compatible BenQ gaming monitors. It scans and detects the connected monitor when the software is launched. Make sure the devices are properly connected to the computer.

Connections

1. Connect your monitor and computer via one of the following cables appropriately.
 - DisplayPort cable
 - HDMI cable
 - USB-C™ cable. Make sure the cable features data transfer.



2. Power on the computer and the gaming monitor.
3. Make sure your computer is connected to the network.
4. If the screen is not displayed, change the input source of your monitor depending on the port used for connection.

Note

Converters/adapters are not recommended to connect your computer to the monitor, as the compatibility of the converters/adapters in the market cannot be guaranteed.

Downloading and launching Color Shuttle

1. Visit the local website from www.BenQ.com > **Color Shuttle** to download the software.
2. Click the file just downloaded and follow the on-screen instructions to complete the installation. Check **Launch Color Shuttle** in the last step before you finish the installation.
3. Launch the software. Log in the software with your social media account to access all software functions. Available social media account services may vary by region. If you sign in as a guest, you won't be able to access the software's cloud services.
4. Wait until the software main page displays. See [Software main page on page 10](#). The software checks for a monitor's firmware update when it is launched.
5. The software scans and identifies the connected devices. If a compatible monitor is connected, its model name is displayed. The color settings are available from the software page so you can make adjustments easily.

Note

Regardless of the software interface language setting, the privacy policy statement under **Terms of Service** follows the operating system language settings and may be different from the software.

Tips

The software can be accessed from the **Start** menu of your computer.

Updating the software

The software is set to check for an update automatically when it is launched. If an update is available, you will be guided to the **Update** page. Follow the on-screen instructions to perform the update.

If you prefer to check for update manually, change the setting from  > **Update**.

Tips

To find out the current software version, click  > **Update**.

Changing software language

To change the software interface language, go to  > **Language**.

Note that the **Terms of Service** follows the operating system language setting and cannot be changed from the software.

Overview

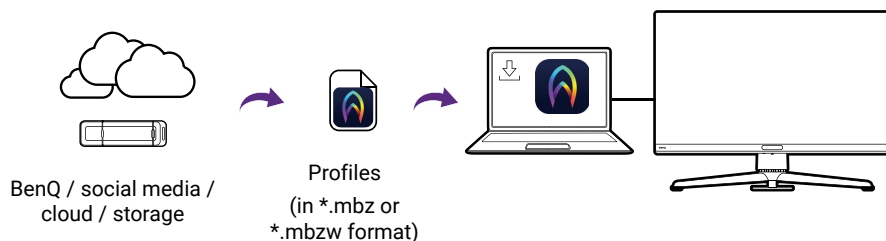
Software main page



No.	Function	Descriptions
1.	Monitor model	Shows the connected monitor(s).
2.	Profile list	Shows a list of display settings (profiles) that can be accessed by Color Shuttle . See Obtaining settings shared by others on page 12 for more information.

No.	Function	Descriptions
3.	Archive button	Accesses the files of available profiles on your computer. Files here are consistent with the profiles on the profile list.
4.	Download button	Downloads the profiles shared by BenQ team for different game titles from BenQ website . See Obtaining settings shared by others on page 12 for more information.
5.	Save button	Saves the current display settings. See Exporting/sharing the current display settings with others on page 14 for more information.
6.	Advanced color settings	• Shows the current color settings for adjustments, or export the settings. • Accesses other available color modes.
7.	Smart Game Art	Gets the Smart Game Art function ready. See Optimizing display settings automatically (Smart Game Art) on page 20 for more information.
8.	Apply button	Applies the selected profile to the monitor.
9.	Share button	Shares the selected profile online.
10.	Grayed out profile	A loaded but not supported profile due to different picture format (SDR or HDR).
11.	Filter	Shows all profiles or just the ones you recently applied.
12.	Close	Closes the software window.
13.	Minimize	Minimizes the software window.
14.	Help	Accesses the account and software information.

Obtaining settings shared by others

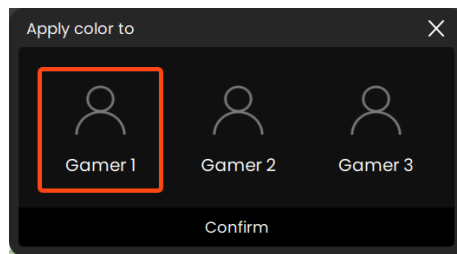


1. Close all setting menus on the monitor.
2. Obtain a profile (setting file) from a trustworthy source. A profile is in either *.mbz or *.mbzw format.
 - **Download from BenQ:** Select  to connect to [BenQ website](#) and download a profile shared by BenQ or authorized third-party partners. Save the downloaded profiles to the profile archive, which can be accessed from .
 - **Drag and drop from computer:** Simply drag and drop a *.mbz or *.mbzw file to the profile list on the software main page.
 - **Load from computer:** Select  to access the profile archive, a profile list is available. Browse your computer or the connected storage device for available profiles and add them to the archive.

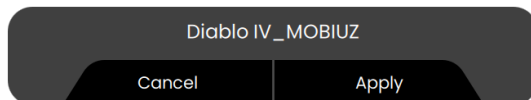
Tips

A profile could be identified easily if a software icon  is displayed in front of the filename.

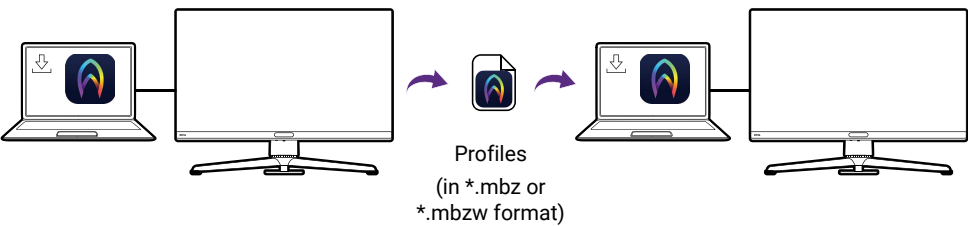
3. Hover the mouse over an available profile from the list on the software main page. Scroll down if you have a long list. Profiles available to you are those in the same picture format (SDR or HDR).
4. Select  to apply the settings to a color mode (**Gamer 1/Gamer 2/Gamer 3**) and confirm. It takes a few seconds to apply the selected color settings temporarily to the monitor for your preview.



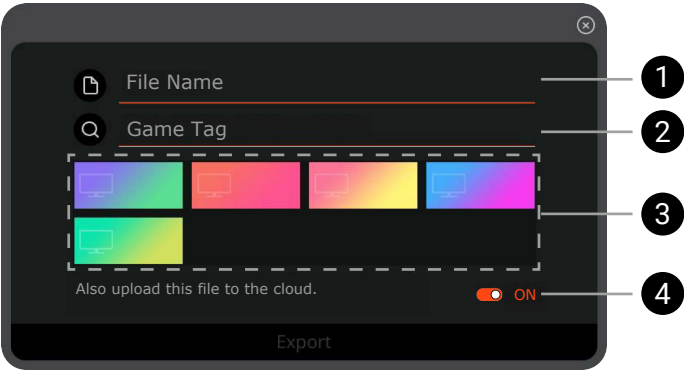
5. If you want to keep the applied settings, select **Apply**.



Exporting/sharing the current display settings with others

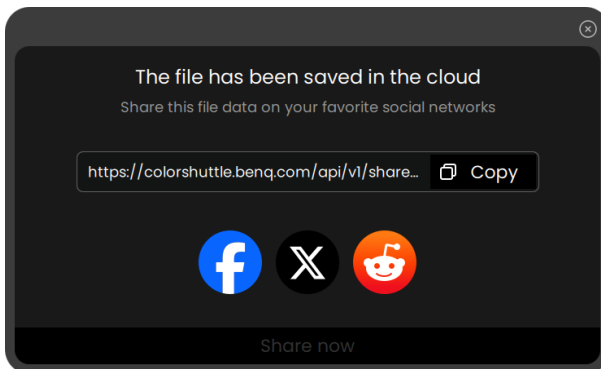


Click  from the software main page. This is going to save the current display settings as a profile.



No.	Function	Descriptions
1.	Profile name	A filename to be displayed in the profile list. A profile name is up to 100 characters and must not include any symbols.
2.	Game tag	A game tag refers to the game title. If a specific game is input, available thumbnails of the game from IGDB.com will be displayed in the following image list. This helps identify the profile easily from the profile list.
3.	Image list	Displays a default image list. The images vary according to the entered game tag.
4.	Cloud service	Available if you have logged in to an social media account. If enabled, you can access the profile across different devices.

1. Name the profile. Invalid characters can't be input.
2. Input a game tag (game title) so the profile can be easily identified.
The following image list loads game thumbnails from IGDB.com.
Select the most relevant one.
If you prefer not to identify the profile with a specific game, simply select a default image from the list.
3. (Recommended) Enable cloud service by uploading the profile to the cloud.
4. Proceed with **Export**.
Note that the **Export** button is not available if either file name or game tag field is empty.
5. Depending on the availability of cloud service, copy or share the profile link accordingly.
 - (With cloud service enabled) You are provided with a link to the profile stored on the cloud space.



- Click **Copy** to copy and share the link
 - Alternatively, click a social media icon and **Share now** to share the profile via your social media account. Available media icons vary by region.
 - (Without cloud service enabled) The profile is saved and available on the profile list. You can click  to access the setting file in *.mbzw format. Simply copy the profile to another computer.
6. Make sure the other computer is equipped with **Color Shuttle** and connected with a compatible monitor.
 7. Import and apply the settings as instructed in [Obtaining settings shared by others on page 12](#).

- If you want to share an existing profile (instead of exporting the current display settings), go to the folder in which the profile is saved and copy the profile. You can then carry or share it via USB flash, e-mail, or cloud storage.
- If you simply want to share a downloaded profile, hover the mouse over the profile and select

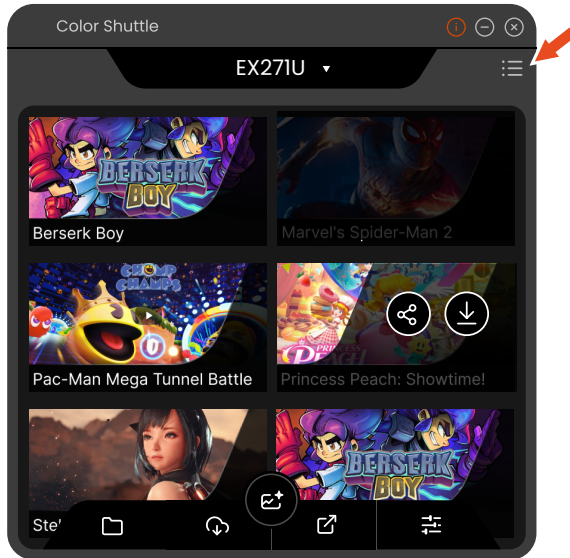


Managing your profile list

Sorting out profiles

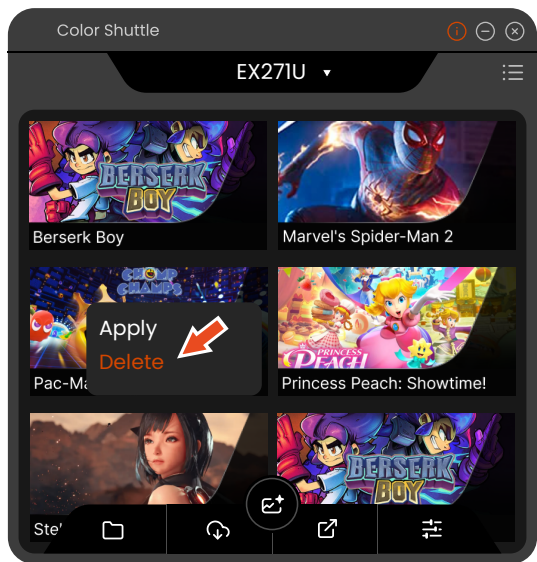
To sort out profiles, click  on the main page of the software.

- **All Files:** displays all profiles
- **Recent:** displays the recently used profiles



Deleting profiles

To delete a profile, right-click on the selected file from the list, and select **Delete**.

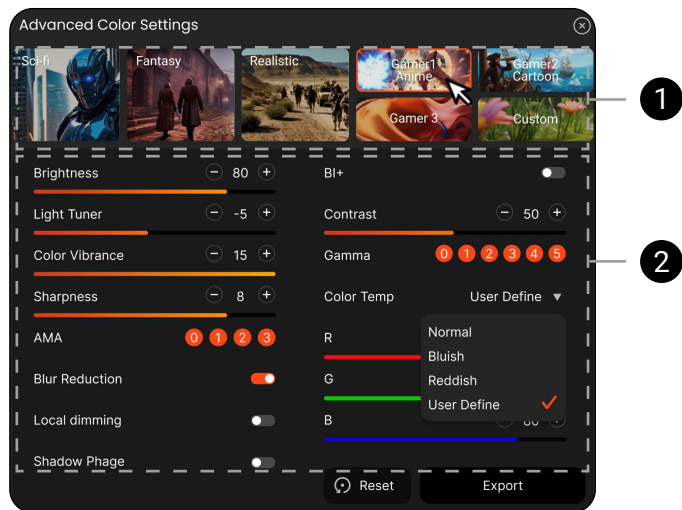


To delete more files, click  to access the archive. Select and delete files as desired. They will be removed from the profile list simultaneously.

Adjusting display settings

The software provides a quick way to adjust display settings or switch to other color modes easily.

Click  from the software main page to access **Advanced Color Settings**.



No.	Function	Descriptions
1.	Color modes	Shows the available color modes of the connected monitor.
2.	Display settings	Shows the available display settings of the connected monitor.
1.	Change the color setting directly.	- Click to apply a color mode. - Drag a slider or click on the setting items to make adjustments.
2.	The changes take effect immediately. The adjustments are saved for the current color mode. To proceed, you can do one of the following:	- click  to exit. - click Export to share the settings as a profile. - click Reset to restore the current color mode to factory default values.

Optimizing display settings automatically (Smart Game Art)

The software is able to detect the current game screen and optimize the color settings automatically for each game.

1. Launch your game in fullscreen mode. Finish the landing and setting pages. Wait until the real game scene starts.
2. Press the Windows shortcut keys (Alt + tab) to switch to the **Color Shuttle** window, and click  from the software main page. Check out the tutorial information if presented.
3. Return to the game screen, and press the shortcut keys (Ctrl + F10 by default, or as instructed by tutorial if customized) to enable the **Smart Game Art** function.
4. A yellow frame is displayed around the game screen, indicating that the software is detecting the game scene. It takes about 1 minute to finish the detection. Just keep playing the game during this period so the software can gather as much image details as possible and provide the most suitable display settings for the game. Once the detection is done, the yellow frame is disappeared. The optimized settings are applied and saved in **Smart Game Art** mode.
5. You can save this set of optimized settings as one profile for future use. Click  on **Color Shuttle** to save the current settings. See [Exporting/sharing the current display settings with others on page 14](#) for more information.

Note that once you close the game screen or exit the game, the Smart Game Art function is disabled.

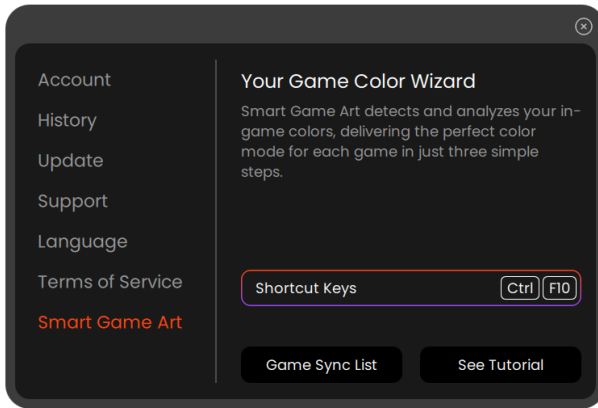
Note that the Smart Game Art function is disabled when you close the game screen or exit the game.

Customizing the shortcut keys for Smart Game Art

You can change the default shortcut keys to enable the Smart Game Art function.

1. Click  > **AI** from the software main page.
2. Click **Shortcut Keys** to change, and press the preferred combination

keys. Invalid key combination can't be input.



3. Click  to exit.

Backing up your profiles to cloud storage

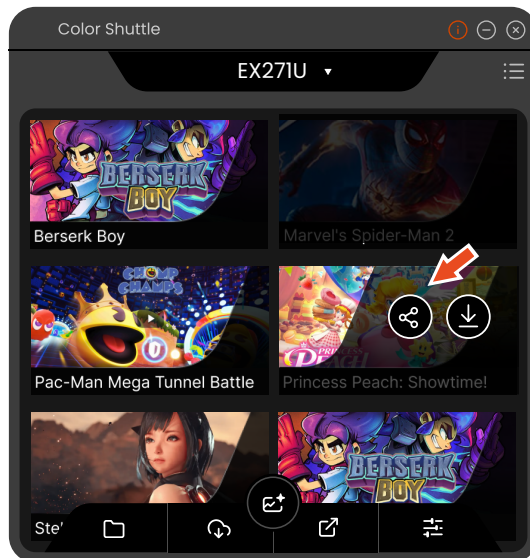
Available only when you are logged in to a social media account.

The cloud storage service is provided for logged-in users of the software. You can back up the profiles to the cloud and access them across different computers/devices.

Click ⓘ from the software main page, and go to **History** to access your cloud space.

Backing up a downloaded profile to the cloud

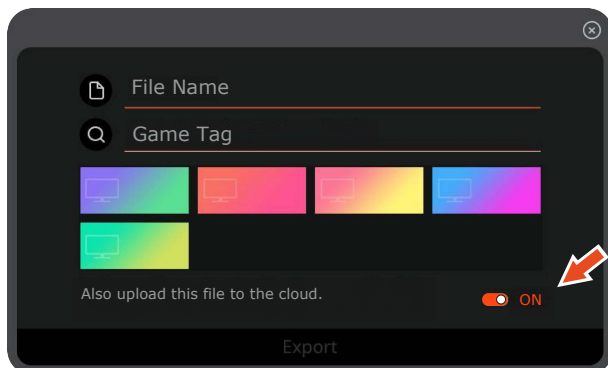
1. Hover the mouse over a downloaded profile from the software main page, and click ⓘ.



2. The profile is backed up to your cloud space and a link for sharing is generated. Proceed as desired.

Backing up your own profile to the cloud

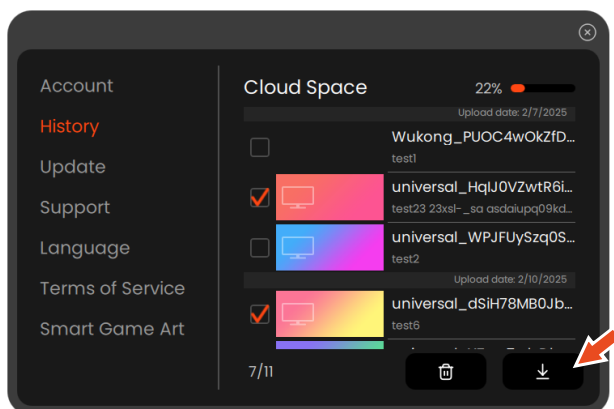
1. While saving/exporting the current settings from , enable cloud service.



2. The profile is backed up to your cloud space and a link for sharing is generated.

Loading profiles from the cloud

1. Make sure the computer is connected to the Internet and you are logged in to one of the supported account services.
2. Launch **Color Shuttle**. Go to  > **History**.
3. Select to load the backup profiles and click  to add to the profile list.



Looking for assistance

Should you have any problem, go to [Troubleshooting on page 25](#) to see if your problem can be resolved.

Reading the latest user manual

Visit Support.BenQ.com for the latest manual version of **Color Shuttle**.

Contacting customer service

Click  from the software main page, and go to **Support > Log ID** and provide the log ID generated by the software to customer service. With the log ID, the personnel will be able to look into your problem from the system backend.

Exiting the software

To quit the software, click the  icon on the upper-right corner of the software main page.

Troubleshooting

| Some items are grayed out in the profile list.

Grayed out items are loaded yet not supported profiles. Only profiles in the same picture format (SDR or HDR) are available to you. The software checks for the compatibility for you, as you may not be able to tell from the profile names.

Need more help?

If your problems remain after checking this manual, please visit the local website from Support.BenQ.com for more support and local customer service.



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